

Features Guide

	Action Log Search				Light Service Bean Watson Log Out				
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New Improvement		No.	Originator	Description	Туре	Code		Upda	
		0018	Bean Watson	Fishing net a drift off the	Hazard	Boats	Pending		
Improvements		0016	Bean Watson	Food delivery not adequately covered. Staff	Customer Complaint	Supplier	Approved Pending		
My Actions			Bean Watson	Service boat 1 electrical repairs to	Supplier Issue Customer Complaint	Supplier Boat Shed	Approved	07/04	
			Ross McDonald	I ens cleaner leak from the storage	Process Issue	Lighthouses	Pending	12/04	
Contacts		0009			Process Issue	Boat Shed	Pending Pending	12/04	
Reports		0024	Ross McDonald	mechanism had not been in	Internal Audit	Boat Shed Lighthouses	Dending	12/04	
All Improvements				Internal Audit	Boat Shed	Pending 12	12/04		
		0020	Bean Watson	Internal audit of the Black Isle Internal audit of the Black Isle	Suggestion	200			
Settings									
		0010	Ross McDonald	Someone					

Log Improvements and Actions

- Easy to use interface.
- Email notification and follow-up.
- Colour coded priority and status identification.
- Customise your improvement types and codes.
- Attach related documents.

Ensure Tasks Are Completed

- Automatic reminder and notification emails.
- Each user has a priority-sorted list of their actions.
- Improvement status tracking.
- Add notes and email the improvement team
- Custom resolution codes to track outcomes.

mprovements My Actions Contacts

Flexible Automated Reports

- Analyse improvement results and actions achieved
- Standard summary reports and graphs.
- Create custom reports that suit your needs.
- Print reports or export to CSV for viewing in Excel or data processing.



Cloud Based Solution

- Available anywhere you have internet access.
- Industrial strength data backup
- High level of email functionality.
- Ready for the next generation of computer technology.





Online Improvement & Action Tracking for:

- · Continuous Improvement
- Quality
- · Health & Safety
- · Food safety
- · Environmental
- · Maintenance

Function	User	Approver	Admin
Create Improvements			
Create multiple Actions per Improvement			
View Improvements			
View Assigned Actions			
Edit Improvements			
Edit Actions			
Approve Improvements			
Reject Improvements			
Mark Improvements Complete			
Close Improvements			
Add Users			
Disable Users			
Add Improvement Types			
Add Analysis Codes			
Designate Approvers			
Designate Administrators			
Add Consultants			
Set Reference Field Names			
Add Resolution Codes			
Mark Actions Complete			
Add Notes			
Create Reports			
View Reports			
Add Scheduled Actions			
Edit Settings			
Upload Documents			
Remove Documents			